Do your part and help us reach 20% reduction

## Dear Neighbor,

The State of California is facing serious water shortages. Saving water is more important than ever. Phase II restrictions were activated in order to achieve a 20% reduction in water consumption as required by the State Water Resources Control Board's emergency drought regulations.

The following activities are **PROHIBITED** for Norwalk Municipal Water System customers:

- Using potable water to wash sidewalks, driveways or paved surfaces, except as required for sanitary purposes. Using a broom to clean driveways, sidewalks and patios saves 8-18 gallons per minute.
- Washing of motor vehicles and other types of mobile equipment unless done with only a hand-held bucket or hose equipped with an automatic shut off nozzle.\* However, a stormwater section of the Norwalk Municipal Code requires you to contain the water in your property and not let it run onto a public street. Washing cars with a bucket, sponge, and hose with self-closing nozzle saves 8-18 gallons per minute.
- Using potable water in decorative water features (fountains) that do not recirculate the water.
- Serving water at restaurants, cafés, cafeterias, or other public place where food is served or sold, unless the customer requests it.
- Hotels and motels must offer guests the option to not have their linens and towels laundered daily and prominently display this option in each guest room.
- Irrigation with potable water outside newly constructed homes and buildings that are not equipped with drip or microspray systems is prohibited.
- No outdoor irrigation is allowed during and within 48 hours following a measurable rain event. It is not necessary to water for a week or more following a storm.
- Outdoor irrigation is restricted to two times per week (Mondays and Thursdays only) with no watering between the hours of 6:00 a.m. and 6:00 p.m. Reducing your watering days and watering early in the morning or evening when temperatures are cooler saves 25 gallons each time you water.
- Sprinklers are limited to 15 minutes per station per day. Choosing a water-efficient irrigation system such as drip irrigation for your trees, shrubs, and flowers saves 15 gallons each time you water.
- Repair all leaks from outdoor and indoor plumbing fixtures. A broken sprinkler can waste 10 gallons per minute or 100 gallons in a 10-minute cycle; making repairs right away saves you money.
- Refrain from any activity that will cause water to drain into streets, sidewalks, or any other paved areas.

Please check with your water company for their landscape irrigation restrictions, as they may be different from the Norwalk Municipal Water System. You may also check the City's website at www.norwalk.org, Facebook page at www.facebook.com/cityofnorwalkca or call (562) 929-5964 or (562) 929-5511 to get updated information on these regulations, available rebates and what you can do to help us reach our conservation goals. Please visit www.bewaterwise.com for more conservation tips and information on available rebates.